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Q-SURE

Newsletter

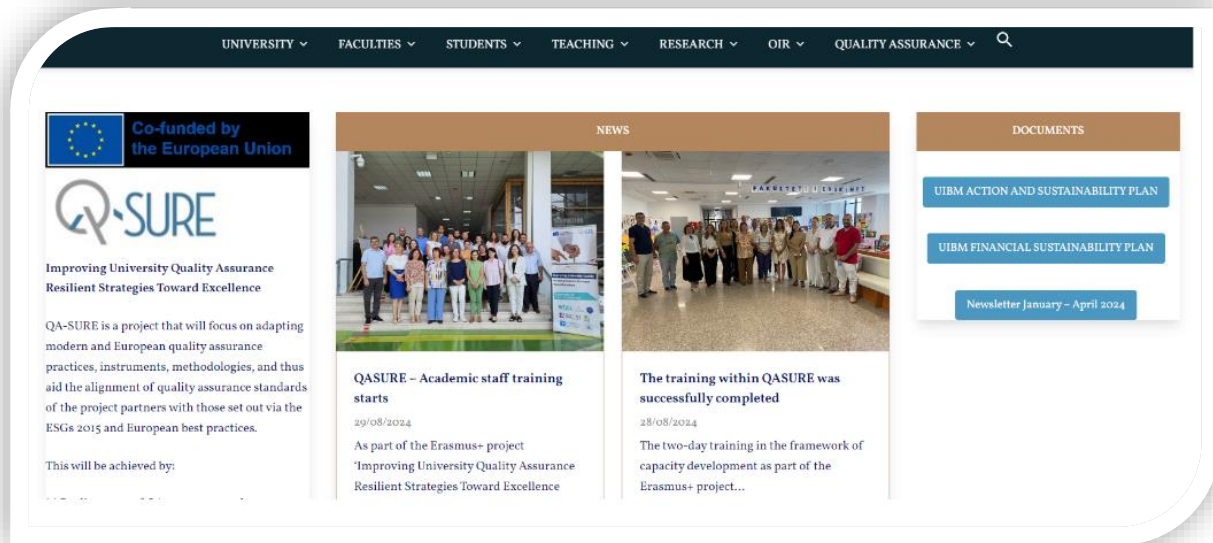
May - August, 2024



Improving University Quality Assurance Resilient Strategies Toward Excellence



QA-SURE is an Erasmus+ Capacity building in Higher Education project that focus on adapting modern and European quality assurance practices, instruments, methodologies, and thus aid the alignment of quality assurance international standards.



<https://qa-sure.com/>

<https://www.umib.net/en/ior-documents/qa-sure/>



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Approval of Quality Assurance Plan

Quality assurance plan was drawn up under the guidance of UIBM representatives in close cooperation with co-lead of work package 6, SEEU.



After the first draft, the QAP was shared with representatives of partner universities who offered comments and suggestions that enriched and refined the content of the QAB.

The members of the Quality assurance board, in the online meeting on 29.5.2024, approved the QAP and the Indicator Tracking Table.

<https://drive.google.com/drive/folders/11oj2dVE9IVryHV-I8UA9CK0UuyNL2mqL>



Study visit at the International Social Sciences Business School (ISSBS) in Celje, Slovenia

As part of the Erasmus+ project 'Improving University Quality Assurance Resilient Strategies Toward Excellence (QA-SURE)', on 20 June 2024, project partners held a meeting at the International Social Sciences Business School (ISSBS) in Celje, Slovenia.

This project is aimed at enhancing the quality assurance practices within the academic sector, by bringing together multiple universities

from different countries to collaborate and share their knowledge and expertise on the subject.





During June 2024, QA-Sure consortium has completed the study visit at the International Social Sciences Business School (ISSBS) in Celje and the National Accreditation Agency of the Republic of Slovenia (NAKVIS) in Ljubljana.

The study visit allowed the Albania and Kosovo partners to learn more about ISSBS's practices and their own experiences in building quality assurance structures and competencies. Also, the visit to NAKVIS allowed the participants to understand how the accreditation process of HEIs in Slovenia goes.

Overall, the study visit included various presentations and discussions regarding Total Quality Management, Digitalization of Quality Assurance Systems, Best Practices in QA, and transferable knowledge and skills that Albania and Kosovo partners can use.





Report of the study visit in Slovenia 20-21 June, 2024

In accordance with the WP6, where UIBM and SEEU are leading, a questionnaire was distributed to participants. The survey was conducted confidentially, and in the initial round of responses, we received input from 13 participants from all partner HEIs from Kosovo and Albania. Through this survey we wanted to collect valuable information mainly about the organization of the study visit and content of the topics discussed during this study visit. The questionnaire was compound by 10 questions where most of them were closed questions.

REPORT

on

Evaluation of the study visit to Slovenia

“Improving University Quality Assurance Resilient Strategies Toward Excellence” (QA-SURE)



<https://drive.google.com/drive/folders/11oj2dVE9IVryHV-I8UA9CK0UuyNL2mqL>



External Evaluator Recruitment and Selection Process

On May 10th 2024, the QA-Sure project has announced an open call for an external expert. The selection process for the external evaluator for the QA-SURE Project has been successfully completed. This project, co-funded by the European Union under the Erasmus+ program, is focused on enhancing university quality assurance through resilient strategies for excellence.



The selection process was highly competitive, involving several outstanding candidates. After a thorough review based on a detailed assessment scale and specific criteria, the selected candidate has been chosen for their exceptional qualifications and experience.

https://www.linkedin.com/posts/qa-sure-improving-university-quality-assurance-resilient-strategies-toward-excellence_evaluation-decision-activity-722321484474535936-EM9N?utm_source=share&utm_medium=member_desktop



UIBM team of QA-SURE project, organized a coordination meeting [18 July, 2024]

The QA\SURE UIBM project team held the next coordination meeting, which focused on the discussion of the activities carried out so far, as well as the planning for future activities. The report on the study visit in Slovenia from the UIBM representatives as well as other foreseen activities such as the ongoing process of projects activities, the preparations for the trainings that will take part in UIBM, also the process of the equipment purchase were key topics on the agenda.

The QA\SURE project aims to improve quality assurance practices within the academic sector, bringing together many universities from different countries to collaborate and share their knowledge and expertise on the subject.





Administrative and Student Trainings were completed successfully- QASURE

As part of the Erasmus+ project 'Improving University Quality Assurance Resilient Strategies Toward Excellence (QA-SURE)', project partners were meeting in Mitrovica, Kosovo.

The training for administrative staff & students took place on the **26th and 27th** of August at Public International Business College Mitrovica and University "Isa Boletini" Mitrovica. The training is related to EU practices on Quality Assurance in higher education.



The two-day training in the framework of capacity development as part of the Erasmus+ project 'Improving University Quality Assurance Resilient Strategies Toward Excellence (QA-SURE)' has been successfully completed.



The training dedicated to the administration, current students and alumni students, under the leadership of trainers from International Social Sciences Business School (ISSBS), Slovenia and South East European University (SEEU), North Macedonia, was characterized by interactive discussions on the importance of quality improvement in higher education, on the role of each actor in this cyclical process as well as in the sharing of positive experiences.





In continuation of the training in the framework of the QA SURE project from the Erasmus+ project "Improving University Quality Assurance Resilient Strategies Toward Excellence", the next session was held with the **students**. Their participation showed their commitment and responsibility in improving the quality of higher education. ESG standards, the role of students, good practices and the presentation of student experiences were the focus of this session.



<https://www.umib.net/en/qa-sure-training-with-the-students/>



Students' participation showed their commitment and responsibility in improving the quality of higher education. ESG standards, the role of students, good practices and the presentation of student experiences were the focus of this session.





At the end, the training was closed with a visit to the Mineral Museum in the town of Mitrovica.



<https://www.umib.net/en/the-training-within-gasure-was-successfully-completed/>





QASURE – Academic staff training starts.

As part of the Erasmus+ project ‘Improving University Quality Assurance Resilient Strategies Toward Excellence (QA-SURE),’ project partners have convened in Tirana, Albania. The training for academic staff is being held at Universiteti Polis on 29-30 August, 2024. These activities are designed to foster a productive dialogue between quality management structures and academic staff, with the goal of completing the quality assurance cycle and building the necessary capacities and foundations for robust quality assurance systems.

Representing UIBM, the coordinator of the QA-SURE project, Prof. Merita Shala, along with the Vice Rector for Academic and Quality Development, Prof. Sabri Avdullahi, and the academic staff at the same time the Vice Dean for Teaching and Quality Development at the Faculty of Economics, Prof. Filloreta Kunoviku Demiri participated in this training.

The QA-SURE project is focused on integrating modern European quality assurance practices, instruments, and methodologies to help align the quality assurance standards of the project partners with those outlined in the ESGs 2015 and other European best practices.





<https://www.umib.net/en/qasure-academic-staff-training-starts/>



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<https://www.linkedin.com/company/qa-sure-improving-university-quality-assurance-resilient-strategies-toward-excellence/>



University "Isa Boletini" - Mitrovica
Str. Ukshin Kovacica, 40000 Mitrovica
Republic of Kosovo

www.umib.net

E-mail: info@umib.net

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